

Procedure for Requesting a Variance to Water Conservation Measures

A variance is an official dispensation from a rule or regulation. When you request a variance, you are requesting to temporarily not follow a specific part of the water conservation measures.

A variance may be granted if one or more of the following conditions are met:

- Failure to grant such a variance would cause an emergency condition adversely affecting health, sanitation, or fire safety for the public or the person or entity requesting the variance.
- Compliance with the water conservation measures cannot be accomplished due to technical or other limitations.
- Alternative methods achieving the same level of reduction in water use can be implemented.

If your situation meets one or more of the above conditions, you may be eligible for a variance. If you would like a variance, you must submit your petition for a variance in writing to Public Works at margies@plano.gov.

Your written petition must include the following information:

- Name
- Address
- Purpose of water use
- Specific provisions from which relief is requested (i.e. specific part of the water conservation measure you request to be exempt from)
- Detailed statement of the adverse effect of the provision from which relief is requested.
- Description of the relief requested (i.e. you want to water more than twice per week)
- Period of time for which the variance is sought
- Alternative measures that will be taken to reduce water use, and
- Other pertinent information.

All variances are temporary and must be submitted for reconsideration if we enter a higher water conservation stage.

Variance Questions? Call (972) 769-4104