

Plano Building Inspections Department

Online Payments

Terms and Conditions of Use

By using the Online Pay Service ("Service") you agree to the following applicable terms and conditions of use, as they may be amended from time to time. If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. If you believe that your password or other means to access your account has been lost or stolen or that someone may attempt to use your account without your permission, you must notify the City of Plano Building Inspections at once by calling 972-941-7140.

Payment Authorization

By providing the Service with your credit card account information, you authorize the Service to follow your payment instructions and to charge your credit card in the amount indicated in your payment instructions. The City of Plano and its affiliates reserve the right to suspend or refuse service, terminate accounts, block or terminate payment activity, remove or edit content, or cancel transactions at their sole discretions.

Liability for Returned Payments

In the event your online payment is not processed or authorized by your credit card company or financial institution, your liability to the City of Plano will not change. The City will not accept liability for a payment not processed, refused, or declined by the credit card supplier. You must verify with your credit card company that the payment is processed.

Withdrawal and Refund Policy

Withdrawal and/or Refunds must complete and submit the following request for withdrawal:
<http://www.plano.gov/DocumentCenter/View/891>

Section 105.8 COP 2012 IBC Amendment: Permits may be withdrawn by the applicant if no work has commenced on the project. Permit fees exceeding \$50.00 may be partially refunded. Where applicable, fees will be refunded at 80 percent of their original value, excluding the plan review and fire protection plan review deposits. Permits for which work has commenced may not be withdrawn unless a subsequent permittee has obtained a permit to complete the work, or when work has started unless an inspection has been made and the Building Official has determined that the existing work has created no violation of any code or ordinance. Withdrawn permits with fees of less than fifty (\$50) dollars are nonrefundable.

Description of Delivery Method and Timing

The permit will be delivered by email within 48 hours.

This handout is for informational purposes only and should not be relied on in place of official regulations and/or policies. The CITY OF PLANO makes no representations, guarantees, or warranties as to the accuracy, completeness, currency, or suitability of the information provided via the handout. Customers and citizens are personally responsible for complying with all local, state and federal laws pertaining to projects within the city. Copies of the CITY OF PLANO adopted codes and Zoning Ordinances can be found on the city website at www.plano.gov or at the CITY OF PLANO Municipal Center at 1520 K Avenue, Plano, Texas.



Building Inspections Department ~ 1520 K Ave, Suite 140 Plano, TX 75074 ~ 972-941-7140 fax 972-941-7187
www.buildinginspections.org ~ email address ~ buildingpermits@plano.gov
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Privacy

Please review the City's Privacy Notice, which also governs your visit to Building Inspections, to understand our practices.

Review our Privacy Policy here: <http://plano.gov/1060/Privacy-Policy>

Other Legal Terms and Conditions

The City of Plano reserves the right to change this Service (including terminating the Online Pay Service) and these Terms and Conditions of Use, in our sole discretion and at any time, without notice to you except as required by applicable law. The Service shall not be deemed to have waived any of its rights or remedies hereunder unless such waiver is in writing and signed by and authorized representative of the City of Plano.

The laws of the State of Texas shall govern the interpretations, validity, performance and enforcement of this Agreement. Any disputes or other actions arising out of the Agreements or the services provided herein shall be tried in Collin County, Texas and the parties hereby agree that exclusive venue shall lie in Collin County, Texas. If any of these terms and conditions shall be deemed invalid, void or for any reason unenforceable, that term or condition shall be deemed severable and shall not affect the validity and enforceability of any remaining terms or conditions of use.

Disclaimer of Warranties and Limitation of Liability

THIS SERVICE AND THIS SITE IS PROVIDED BY THE CITY OF PLANO ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE CITY MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

THE FOREGOING SHALL CONSTITUTE THE CITY'S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY. IN NO EVENT SHALL THE CITY BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING LOST PROFITS, ARISING IN ANY WAY FROM THE USE OF THIS SERVICE.

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