



## Our Vision

### Plano Public Library System

Plano Public Library System is a dynamic community partner relevant and vital to the diverse neighborhoods we serve. We are a destination that facilitates learning and offers cultural and recreational experiences to enhance the quality of life.

### City of Plano

Plano is a vibrant, safe and sustainable city with attractive neighborhoods and urban centers, a vital economy, a high degree of mobility and an abundance of educational, recreational and cultural opportunities.

## Our Mission

### Plano Public Library System

Plano Public Library System provides a welcoming, supportive environment for engaging our community, enriching lives, and educating minds.

### City of Plano

The City of Plano is a regional and national leader, providing outstanding services and facilities through cooperative efforts that engage our citizens and that contribute to the quality of life in our community.

## Our Values

**Customer Focus** – We value the diversity of the people we serve and are responsive to their needs. We consider the impact on our customers in all decisions.

**Excellence** – We value excellence individually and collectively. We respect all people and offer quality service with a positive attitude. We are committed to having a highly trained staff and expect integrity, competence, and professionalism in all actions.

**Good Stewardship** – We value all resources with which we have been entrusted and are accountable for ensuring the proper use of public funds. We take seriously our responsibility to maximize the efficiency of staff time and talent, making the best use of all our resources in the delivery of quality library service.

**Innovation** – We value creative thoughts, processes, and tools to respond to current and emerging trends.

**Intellectual Freedom** – We value intellectual freedom and offer open access to collections and services. We are committed to connecting our customers to ideas, information and materials they wish to explore in a friendly, non-judgmental manner. We offer materials, programs and services that represent the needs of our diverse community.

***We are passionate about connecting our community and improving lives.***