



If weather forecasts suggest the possibility of inclement weather, our operational schedule may change. The management of Jack Carter Pool may delay the park's opening, close the park early, or make other changes to the posted facility schedule when guest safety or other operational concerns make it necessary to do so.

For your safety, all waterpark guests will be cleared from the water in the event of visible lightning or audible thunder. The pools will remain closed for 30 minutes after the last sounding of thunder and/or visual observation of lightning.

We do not close the facility during light to mild rain. The pools will be cleared any time sufficient rainfall is occurring to obscure the bottom of the pool resulting in an unsafe swimming environment, and will remain closed until such time as visual acuity for the bottom of the pool reaches a safe level.

Rain checks are issued when weather or an incident disrupts total aquatic operations for a minimum of 1 concurrent hour.

- ◇ If operations are suspended for 60 minutes or more, guests can exchange their paid receipt for a rain check. We encourage patrons to go to their cars if there is lightning. The rain check will be valid for the remainder of the season.
- ◇ **You must present your paid receipt to be issued a rain check. No exceptions.**
- ◇ If a rain check is issued and the pool reopens, guests will be required to return their rain check to gain admission to the facility.
- ◇ You must be present at the time of issuing a rain check
- ◇ Membership card holders will not receive a rain check ticket. Only daily admission receipt holders will be given a rain check.
- ◇ Rain checks will not be given out to those who use a rain check for admission.
- ◇ No cash refunds will be given.