



Media Advisory

August 31, 2018

Plano Joins Neighboring Cities, asks Customers to Curtail Sprinkler Use Until Tuesday

The water main break that occurred in Richardson Thursday afternoon affects a water transmission system supplying water to Richardson, Garland, Murphy, Sachse and Wylie. Plano also receives a portion of its water from the same transmission system and is therefore also affected by this situation. The North Texas Municipal Water District has a team working quickly to restore full capacity of the transmission system. The repair is expected to take at least 72 hours to complete.

Plano customers are asked to turn off automatic irrigation sprinklers until 6 p.m. Tuesday, Sept. 4 at which time the system capacity is anticipated to be restored.

Water to homes and businesses in Plano has not been impacted but these conservation measures are a precautionary measure to ensure our water towers are maintained at a safe level until the transmission line can be repaired.

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Editor's Note: Go to the City's [Media Center](#) for comprehensive information about the City of Plano.

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About Plano

Plano, Texas, is the largest city in Collin County with a population of 277,720 as of January 2017. Incorporated in 1873, the city is located 20 miles north of Dallas. Plano was recently named the third Best Run City in America by 24/7 Wall Street. The City offers a high quality of life that includes: nationally-recognized schools, award-winning parks and sustainability initiatives, designation as one of America's safest cities by Forbes magazine, and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home and future home to many major international corporations and Fortune 500 headquarters such as Toyota, Liberty Mutual, JPMorgan Chase, Fannie Mae, FedEx Office, JC Penney, Dr. Pepper/Snapple Group, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. The dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at [plano.gov](#).