

Media Advisory

May 20<sup>th</sup> 2019

## **IMPORTANT Reminder: New Contact Information For Plano Fire-Rescue Public Information Officer**

Plano Fire-Rescue has made the following changes to how the media may contact the department's on-call Public Information Officer. The number and email shown below should be utilized for requests for information for any breaking news or items needing urgent attention.

*To reach the on-call PIO by phone please use: **972-941-7113***

*To reach the on-call PIO by email please use: **firePIO@plano.gov***

The primary Public Information Officer for Plano Fire-Rescue remains Captain Peggy Harrell, however the on-call duty is now being shared between Captain Harrell and Lieutenant John Barrett.

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### **About Plano Fire-Rescue**

Plano Fire-Rescue is a progressive and recognized fire department providing both emergency services (fire suppression, emergency medical services, rescue, hazardous materials response, and wildland fire fighting) and non-emergency services (fire and life safety education, building fire protection systems engineering and review, fire code enforcement and community event support) from 13 strategically placed fire stations with a roster of 386 sworn personnel and 11 civilian employees. Plano Fire-Rescue holds a Class 1 ISO Rating, and accreditation from both the Center for Fire Accreditation International (CFAI) and the Commission on Accreditation of Ambulance Services (CAAS). With the goal of providing the best service to the citizens and visitors of Plano, the department mission/purpose statement includes the core values each employee strives to reflect, *Plano Fire-Rescue, Professional service with heart – integrity always*. Please visit [planofire.org](http://planofire.org).