

For Immediate Release

October 2, 2019

Splash Pad Water Turned Off



The Plano Parks and Recreation Department is taking action to ensure safety at a small portion of the new all-abilities playground at Windhaven Meadows Park. The splash pad surface becomes slippery when the water is turned on. As with all our parks and recreation facilities, safety is our top priority. The water at the splash pad has been turned off. We will not turn it on again until the concerns are resolved and we are certain it is safe for our patrons.

We apologize for any inconvenience to those families who were enjoying the water feature or looking forward to playing on it. Safety is our number one concern. We're working with the designer of the facility to evaluate ways to improve the surface. The City is asking for understanding in this matter and pledges to reopen the splash pad as soon as possible.

###

Editor's Note: Go to the City's [Media Center](#) for comprehensive information about the City of Plano.

Media Contacts

Steve Stoler
Director

Kelley Crimmins
PR/Community Relations Specialist

Media Relations
Ph. (972) 941-7321
Mo. (972) 345-1393
Stevest@plano.gov

Parks and Recreation
(972) 941-5400
kcrimmins@plano.gov

About Plano

Plano, Texas, is the largest city in Collin County with a population of 284,070 as of January 2019. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America's safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase, Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at plano.gov.