

For Immediate Release

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## City Receives Municipal Excellence Award for Ask Plano

During the 2019 Texas Municipal League (TML) Annual Conference and Exhibition in San Antonio, the City of Plano received a 2019 Municipal Excellence Award in communication programs for cities over 25,000 in population. The award recognized the City for Ask Plano.

Ask Plano is a fun, memorable and fast-paced way to answer frequently asked questions from the City's social media and email accounts. Each Ask Plano video interjects humor and an engaging animation-style format to examine issues that residents are most concerned and curious about. Episodes covered so far include city zoning, severe weather, traffic, property taxes, and bobcats. The program has sent a powerful message to the City's constituents that the City of Plano is listening and is committed to transparency and openness.

On hand at the Conference to accept the award were members of the Plano City Council and staff.

TML's Municipal Excellence Awards recognize and encourage the achievements of Texas cities in meeting the challenge of municipal governance. Innovative problem-solving, excellence in management, increasing citizen participation and reaching toward higher service levels are all daily occurrences in Texas cities, and they deserve recognition. This awards program seeks out the best of these programs to honor.

The 2019 TML Annual Conference and Exhibition is being held at the Henry B. Gonzalez Convention Center in San Antonio October 9-11.

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**Editor's Note:** Go to the City's [Media Center](#) for comprehensive information about the City of Plano.

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### About Plano

Plano, Texas, is the largest city in Collin County with a population of 284,070 as of January 2019. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America's safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase, Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic

community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at [plano.gov](http://plano.gov).