

For Immediate Release

December 12, 2019

Plano Neighborhood Services named 2019 Department of the Year

The City of Plano Neighborhood Services Department was awarded the, “2019 Department of the Year” by the American Association of Code Enforcement. Property Standards works cooperatively with two other divisions within the department: Community Services and BEST Neighborhoods. Together, Neighborhood Services connects community needs with community resources. The department offers service-oriented programs and services to create HOPE (help, outreach, partner, enforce) and propel positive change so that people are proud to call Plano home. These ideals were incorporated into a new Neighborhood Services logo shown below.



When residents are in need, whether it be financial or physical hardships, the department strives to find solutions in order for residents to feel safe and healthy in their homes and neighborhoods. Community outreach is key to educating residents and is done through property maintenance workshops, short informative online videos, neighborhood meeting presentations, tabling at events, and more.

All Property Standards Specialists are State Certified Code Enforcement Officers and the Senior Specialists have Zoning Inspector and Housing and Property Maintenance Inspector certifications - making this team extremely capable of identifying innovative solutions. Additionally, residents are provided the opportunity to volunteer to help their neighbors abate code violations through the Plano CARES program. The Neighborhood Services Department is committed to making Plano a healthy and safe place where residents will continue to flourish.

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Editor's Note: Go to the City's [Media Center](#) for comprehensive information about the City of Plano.

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About Plano

Plano, Texas, is the largest city in Collin County with a population of 284,070 as of January 2019. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America's safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase, Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at plano.gov.