



# COVID-19 MEDIA ADVISORY



[plano.gov/covid19](https://plano.gov/covid19)

Media Advisory

April 10, 2020

## Plano Starts New Service to Check on Seniors

The City of Plano launched a new service designed to check on our senior citizens. Staying home to prevent COVID-19 over time can get a little quiet and lonely. That's why we started [Bi-weekly Senior Care Calls](#). Friendly City staff members will call to ask they're doing, to answer any questions they may have and to connect them to community resources if needed.

All seniors have to do to get on our call list is fill out a simple online form: [surveymonkey.com/r/SeniorCall](https://surveymonkey.com/r/SeniorCall).

Seniors don't have to wait for a call if they need help now. They can contact our call center at 972-941-5922 between 8 a.m. and 5 p.m., Monday through Friday.

A word of caution for our seniors: If someone calls claiming to be with the City of Plano and asks for personal financial information or asks to enter their home, we urge them to hang up and call the Plano Police Department non-emergency number at 972-424-5678 to report it.

If you're interested in doing a story on this new service, please contact:

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**Editor's Note:** Go to the City of Plano [COVID-19 site](#) for more information and resources.

### Media Contacts

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**About Plano**

Plano, Texas, is the largest city in Collin County with a population of 283,700 as of January 2019. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America's safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at [plano.gov](http://plano.gov).