

For Immediate Release

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Jack Carter Pool Awarded Safeguard Label Plano First U.S. City to Undergo Extensive Inspection Process

The City of Plano is taking unprecedented action to ensure facilities are safe.

Jack Carter Pool is the first City facility awarded a Bureau Veritas SAFEGUARD Label. The label demonstrates the City has addressed risks specific to the pool operation and met strict hygiene standards.

The City took swift action after the COVID-19 pandemic began to ensure customer and employee safety and hygiene at the pool. Operational changes included:

- Patrons are asked to wear masks at entry to facility; they can take off masks as they get to their swimming areas.
- Patrons are limited to 6 people per group; unless within same family which can be up to 10 maximum people.
- Patrons loungers and picnic tables are spaced at a minimum 6 feet apart.
- Staff are required to wear masks as they serve customers.
- Staff are assigned specific disinfecting tasks during the cleaning period between sessions as well as during visiting hours.
- Staff are assigned specific disinfecting chemicals to use for disinfection work and checked by onsite supervisor/manager.
- Staff are required to disinfect all equipment on loan to patrons during their visit.
- Social distancing markings and signage are installed throughout the facility.
- Hand sanitizers are available at specific locations onsite to promote safe hygiene.
- Touchless payment is encouraged when payments are taken.
- Signage posted throughout facility to promote safe hygiene practices.
- Capacity is reduced to 25% of normal visitors load.

The testing, inspection and SAFEGUARD certification of Jack Carter Pool is only the beginning. The contractor will test, inspect and certify 9 other City sites. Next in line are the Haggard Library and Tom Muehlenbeck Recreation Center. Other facilities that will be inspected include the Plano Municipal Center, Police Headquarters, Fire Administration, Fire Station #1, Municipal Courts, Sam Johnson Recreation Center, Public Works and Heritage Yards. These locations were selected to allow the City a defined blueprint to follow for other similar City facilities.

Plano is the first U.S. city to go through this rigorous process. “The bottom line is we want to ensure that our residents and employees feel safe,” said Rachel Patterson, Director of Environmental Health and Sustainability. “The third-party inspection process should enhance confidence in the safety and health of our public facilities.”

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Editor's Note: *Inspection report available upon request.*

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About Plano

Plano, Texas, is the largest city in Collin County with a population of 285,190 as of January 2020. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America's safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at plano.gov.