

For Immediate Release

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Library Locations Now Open for Grab and Go Services after Receiving Safeguard Label



The City of Plano is taking unprecedented action to ensure facilities are safe. Haggard Library joins other City facilities awarded a Bureau Veritas SAFEGUARD Label. The label demonstrates the City has addressed risks specific to the library operation and met strict hygiene standards. The processes used at Haggard have been applied to all library locations.

The Safeguard label gave the City added confidence in opening library locations for Grab and Go Services. Patrons can now go to the library and browse materials with self-checkout. A face covering is required at all times. Computer access is first come, first served, limited to one 2-hour session per day. Holds pickup can be done inside or outside from the porch. There is no seating, in-house programs, kids play areas or meeting room use.

Plano resident Rita Taylor has been visiting the libraries for more than 20 years. "I feel very safe in the Library. I've been using the computers. As soon as I leave, they clean up. I always see them wiping things off with sanitizer. I have my mask on and the employees have theirs on. It's a very safe place."

Grab and Go times are Monday through Thursday, 9 am - 8 pm, Friday 9 am - 5 pm, Saturday 10 am - 5 pm and Sunday 1-5 pm.

The testing, inspection and SAFEGUARD certification of the Haggard Library is one of a wide array of City sites that have been certified. Others include the Jack Carter Pool, Tom Muehlenbeck Recreation Center, the Plano Municipal Center, Police Headquarters, Fire Administration, Fire Station #1, Municipal Courts, Sam Johnson Recreation Center, Public Works and Heritage Yards. The Municipal Courts building, the Sam Johnson Senior Recreation Center and the Public Works building will also be audited and certified. All of these locations were selected to allow the City a defined blueprint to follow for other similar City facilities.

Plano is the first U.S. city to go through this rigorous process. “The bottom line is we want to ensure that our residents and employees feel safe,” said Rachel Patterson, Director of Environmental Health and Sustainability. “The third-party inspection process should enhance confidence in the safety and health of our public facilities.”

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Editor’s Note: *Inspection report available upon request.*

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About Plano

Plano, Texas, is the largest city in Collin County with a population of 285,190 as of January 2020. Incorporated in 1873, the city is located 20 miles north of Dallas. Niche and AreaVibes recently named Plano as one of the Best Cities to Live in America. Forbes designated Plano one of America’s safest cities. The City offers a high quality of life that includes nationally recognized schools, award-winning parks, and sustainability initiatives and a wide variety of multi-cultural neighborhoods appealing to families, young singles and retirees. Plano is home to the headquarters or regional operations of major corporations such as Toyota, Liberty Mutual, JPMorgan Chase Boeing Global Services, Fannie Mae, FedEx Office, JC Penney, Rent-A-Center, Cinemark Holdings, Denbury Resources and Alliance Data Systems. Our dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district and active local arts scene. Easy access to DART light rail and major highways makes Plano a convenient place to live, work and visit. To learn more about Plano, go to our website at plano.gov.