

## Smart Energy Loan Program - Testimonials

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For any Plano resident considering home energy upgrades, such as a home energy audit, new appliances, or a solar energy system, the City of Plano's Smart Energy Loan program is the way to go. The process is quick and easy, the loan rates are very reasonable, and the 15 year payback term keeps costs manageable. My contractor, A Cooler House, gave me turnkey service for the home energy audit and all the work I had done, which included weatherization, a new HVAC system, new energy efficient doors and appliances, and new attic insulation. Program application to completion of all work took less than a month. And when the work was done my second audit showed a 35% increase in energy efficiency for my 38 year old home. I couldn't be more pleased, many thanks to the City of Plano!

***Brad Hennigan***

The Smart Energy Loan program was of great benefit to my family. The process was smooth and quick. We highly recommend the program to anyone in need of emergency services for their heating or cooling systems. Thank you City of Plano.

***Dennis Scott Rayfield***

The Smart Energy Loan is one of the best choices we've ever made! Our house is over 35 years old and really needed energy saving upgrades. We were able to get a new HVAC system, move the ductwork to a better position, insulate the attic and get new windows. The company we worked with was phenomenal. They took care of all the details and really worked with us to explain what was needed and why. Our house feels so much cooler and the windows really made a difference in the look and feel of the house. With everything we did we were able to bring our heat -energy ratio down dramatically. The house even seems quieter. The entire process was very quick and easy. I cannot recommend the Smart Energy Loan enough! Kudos to the City of Plano and Credit Union of Texas for providing this program. We couldn't be happier!

***Jesse and Victoria Cole***

Our 12 year old AC died this summer, and we couldn't get financing through the HVAC company. The Smart Energy Loan folks helped us when nobody else could, and they got it done fast. We started the process after hours on Wednesday night, and by Friday evening it was all ready to go - the only delay was waiting until Monday morning when our preferred installation crew was available. I've never worked with a government or banking organization that responded this fast! We were really amazed at how accessible and responsive everyone was; it enabled us to get our questions answered right away. On top of that, everyone was pleasant and polite. Now it's 102 outside, and 76 inside and the AC actually cycles off several times a day! We're loving it! Thanks guys!!

***David and Lindsay Dreher***

This program is the best kept secret in Plano and I'm glad I stumbled upon it by reading a publication from the City that was delivered to my home. The whole project, from the initial audit until the last piece of molding was in place on the doors, went smoothly. My contractor was great to work with and answered all of my questions. I love my solar screens (and didn't realize how many colors they came in to compliment my home). My house is so much cooler since installing them. I even had insulation blown in, which is something I never would have considered without an energy audit. I applaud the City of Plano for funding such a great program and thankful the Credit Union of Texas financed the balance of the improvements at such a great rate.

***Cindy Nye***

We found the Smart Energy Loan program swift and without problems. Our air conditioning died one day and two days later our house was cool again. We wouldn't have been able to have done this without this program. Thank you City of Plano for your commitment to saving energy and providing your citizens with the ability to participate.

***Dianne Kerr***

Without the help of the Plano Smart Energy Loan program, we would not have been able to make the updates that we did. Because of the very fair interest rate we were able to take care of three years of updates all in one package. The City and the Credit Union of Texas were more than helpful facilitating the transaction and the contractor we chose was professional, fastidious and very fairly priced. I would recommend this program for anyone needing to update their windows, or major appliances without significantly affecting their cash flow.

***Tate A. Hitzeman***

Working with the City of Plano team on the Smart Energy Loan program made me realize how committed our City is to its residents in helping us live well in Plano. The team members are gracious and generous always watching out for the best interests of the residents. In the final tally the Smart Energy Loan made green home upgrades affordable to us and helped us decrease our electricity costs.

***Shalini Patras***

Thanks to the Smart Energy Loan Program, our summer is going to be cool! We recommend this program to anyone living in Plano because of the simplicity, speed and most of all the efficiency of the staff administering it. In fact, we are amazed at the speed with which our application went from submission to approval.

***Vilat Keomoungkhoun***

***Emergency Air Conditioning Replacement***

