

### Program Eligibility and Guidelines

- Eligibility is limited to residential homes only; commercial properties are not eligible.
- Applicant must currently own the home and have a City of Plano water utility account in good financial standing for the property where the rain/freeze sensor was installed.
- Completed applications must be received by the City of Plano within 120 days of purchase date.
- All purchases must be made from a retailer located within the City of Plano.
- New irrigation systems are not eligible for this program. Irrigation system must not already have a rain and freeze sensor device installed.
- The City of Plano does not require an irrigation permit to retrofit an irrigation system for a rain and freeze sensor.
- The City of Plano reserves the right to terminate or modify the water conservation rebate program at any time.

### Process

- The City of Plano will issue a \$50 water utility credit for one rain/freeze sensor per household.
- The City of Plano will issue an additional \$25 utility credit if the rain/freeze sensor is installed by a licensed irrigation professional. Invoice must be included with application.
- Resident must select, purchase, and ensure the installation of rain/freeze sensor.
- Completed applications and proof of purchase (store receipt, licensed irrigation contractor invoice, etc.) must be received by the City of Plano within 120 days of purchase date.
- Applications take 30 days to process and are processed in the order they are received on a first-come, first-served basis. If required documentation has not been provided, rebate will be denied. Complete applications should be sent to:

City of Plano  
Water Conservation Rebate Program  
4200 W. Plano Parkway, 2nd Floor  
Plano, TX 75093

- Scanned copies of applications and receipts can be emailed to [waterrebates@plano.gov](mailto:waterrebates@plano.gov) or faxed to 972-769-4219.

Questions about the program? Contact [waterrebates@plano.gov](mailto:waterrebates@plano.gov) or call 972-769-4216.



# Water Rebate Program Residential Rain and Freeze Sensor Application



## Participant Information

City of Plano Utility Account Number: \_\_\_\_\_  
 Name of Account Holder: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
 Street Address: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Email Address: \_\_\_\_\_ (to be notified when approved)

## Purchase Information

Year house was built: \_\_\_\_\_ Are you the owner of the home?    Yes    No  
 Brand of rain/freeze sensor installed: \_\_\_\_\_  
 Model of rain/freeze sensor installed: \_\_\_\_\_  
 Date of purchase: \_\_\_\_\_ *\*must be within 120 days of application date*

## Installation Information

Who installed the new sensor? (check one)    yourself    licensed irrigator    Other \_\_\_\_\_  
 If installed by a licensed irrigator, provide the following information:  
 Name of licensed irrigator: \_\_\_\_\_ Company: \_\_\_\_\_  
 License Number: \_\_\_\_\_ Telephone: \_\_\_\_\_

## Rebate Program Terms

- By signing below, I confirm that I have read and understand the program guidelines, and agree to the following:
- I agree to keep the rain/freeze sensor installed at the address listed above as long as I own the property.
  - I understand while my application is being processed a representative from the City of Plano may contact me to verify the installation of my new rain/freeze sensor before my rebate is issued.
  - In accepting this rebate credit, I acknowledge that the City of Plano is in no way responsible for the condition of the plumbing on my side of the meter, now or in the future.
  - I understand that the City of Plano does not endorse specific brands, products, or dealers; nor does it guarantee materials, workmanship, performance, or durability of the qualifying items.
  - I understand I may receive reimbursements not to exceed the amount outlined in the program guidelines. Processing of completed applications takes approximately 30 days. Once processing is complete and the rebate is approved, a credit will appear on my utility bill.
  - I have included all of the required documentation to apply for this rebate.
  - I certify that the information on this application is true and correct to the best of my knowledge.

Participant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For Office Use Only	
Approved Date:	Denied Date:
Rebate Amount:	Denied Reason: