



Collin County Emergency Housing and Living Assistance Program Frequently Asked Questions

Rental/Mortgage/Utility Assistance of \$30M
for Eviction/Foreclosure Prevention for the Residents of Collin County

CRITERIA FOR RENTAL, MORTGAGE AND UTILITY ASSISTANCE

- Rental, mortgage and utility assistance for expenses incurred after March 1, 2020. **Payment made directly to landlord/bank or utility company**
- The program is NOT first-come, first-serve. The program runs through December 1, 2020
- Document hardship
 - Unemployment verification
 - Last three paystubs – after March 1, 2020 – documenting a minimum 50% decrease in pay
 - Furlough letter
- Document income – 200% of AMI maximum. (Based on Census data)

FY 2020 Income Limit Category	1 PERSON	2 PERSON	3 PERSON	4 PERSON	5 PERSON	6 PERSON	7 PERSON	8 PERSON
200% of Collin County 2020 Area Median Income Maximum	\$120,800	\$138,000	\$155,200	\$172,400	\$186,200	\$200,000	\$213,800	\$227,600

- Asset test - \$20k or less in non-retirement assets
- Personal Identification – TxDL, Social security, passport or other official document
- Resident of Collin County, except for the City of Dallas, which received their own funds
- Document mortgage and rental expenses
- Maximum award of \$2,500 per month, not to exceed four (4) months of assistance or \$10,000 whichever is less
- Three (3) months of assistance is the most that can be allocated to one household, at one time. If additional assistance is required, the household will need to verify that they still need assistance and meet the criteria

CRITERIA FOR FOOD ASSISTANCE

- Gift cards for the purchase of food will be distributed to Collin County residents, via selected nonprofits
- Funding will be allocated \$50 per week for each member of the household not to exceed \$800 total per household, per month
- Gift cards for the purchase of food will be included in the \$2,500 per month/\$10,000 total assistance amount

PROCESS

- Application and award of assistance
 - Residents will apply via web based application. Applications will be available June 1, 2020
 - Applications/clients will be assigned to nonprofits via zip code
- “Participating” nonprofits will review documentation, process applications and will approve or deny payment

